



मिसिलसंख्या/ F. No. 26-07/2026-CIR-I (E-189607)

भारतसरकार/ Government of India

कृषि एवं किसान कल्याण मंत्रालय/ Ministry of Agriculture & Farmers' Welfare

कृषि एवं किसान कल्याण विभाग/ Department of Agriculture & Farmers Welfare

वनस्पति संरक्षण, संगरोध एवं संग्रह निदेशालय/ Directorate of Plant Protection, Quarantine and Storage

एन .एच ,4-फरीदाबाद ,हरियाणा/ N. H. IV., Faridabad (Haryana)

Website:-<http://ppqs.gov.in>, E-mail:- cibsecy@nic.in

Dated: May, 2026

PUBLIC NOTICE

Subject: Mandatory requirement of State Verification Letter from Directorate of Agriculture for unfreezing user accounts on CROP Portal.

This is with reference to the decision taken by the Registration Committee at Agenda Item No. 10.26 in its 471st meeting held on 16.04.2026 which is reproduced as under:

" The Committee was apprised that, in reference to the Public Notice dated 16.02.2026, communications had been issued to firms as well as to the Directorates of Agriculture of all States and Union Territories for compliance with the decision taken by the Registration Committee in its 468th meeting under Agenda Item No. 10.58.

The Committee further noted that, pursuant to the said communications, the following categories of requests have been received from firms:

- i. Requests for merging of multi user accounts into the main approved KYC account;*
- ii. Requests for unfreezing and merging as the case may be for user accounts on the CROP Portal (Frozen non-KYC account). In such cases the applicant has never completed KYC process.*

The Committee observed that a number of applicants have submitted requests for unfreezing of their user accounts on the CROP Portal without enclosing a State Verification Letter issued by the Directorate of Agriculture of the concerned State.

The Committee noted that, in the absence of such verification, it becomes difficult to ascertain the authenticity, operational status, and functional existence of the applicant firms.

After detailed deliberations, the Committee decided as under:

- 1. Requests for merging of multi user accounts into the main approved KYC account may be processed as per existing mechanism.*
- 2. Requests for unfreezing and merging as the case may be for user accounts on the CROP Portal (Frozen non-KYC account). In such cases the applicant has never completed KYC process:*

- a. *The submission of a valid State Verification Letter, duly issued by the Directorate of Agriculture of the concerned State, shall be made mandatory for processing requests for unfreezing of user accounts on the CROP Portal.*
- b. *The State Verification Letter shall clearly certify that the firm is operational and functional.*
- c. *Requests for unfreezing of user accounts not accompanied by the requisite State Verification Letter shall not be processed until the same is submitted.*
- d. *The Secretariat may, wherever considered necessary, seek independent confirmation regarding the operational status of the firm from the concerned Directorate of Agriculture through official communication/email.*

The RC further directed the Sectt. of CIB&RC to issue a Public Notice to this effect requesting the State Govts. for verifying the authenticity of the information/claim submitted by the applicants/company/entity/firm to respective State authorities. The applicant shall submit the such verification reports issued by the State Govts. to the Sectt. of CIB&RC."

2. Accordingly, all State Governments/UTs are requested to verify the authenticity of the information/claim submitted by applicants/company/entity/firm and all applicants/registrants shall submit such verification reports issued by the State Governments/UTs to the Secretariat of CIB&RC for further necessary action.

This issues with the approval of Secretary, CIB&RC.

(Suman Jakhar)
Senior Administrative Officer

Copy to:

1. Director of agriculture of all State Governments and Union Territories.
2. All pesticide associations for circulation among their members.
3. IT Cell- for uploading on the website.
4. Guard file.